

Registration to Developer Portal

Before a vendor can start using the Developer Portal for the first time and apply for accreditation, they **must** first be registered for the Sandbox environment within the TaxCore system.

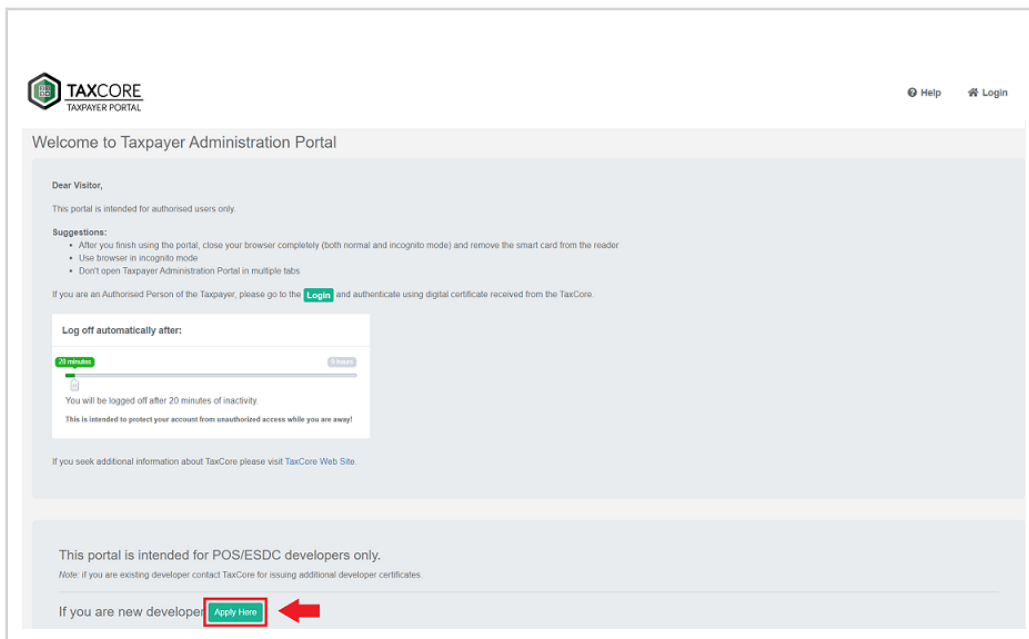
The Sandbox environment is intended **only for EFD vendors**. It allows them to test their [POS](#) and E-SDC devices, as well as apply for accreditation.

NOTE:

If you are already an accredited developer, you should contact your local Tax Authority for additional developer certificates. Check how to request additional certificates at [Developer Locations](#).

Registration steps

1. Go to <https://tap.coral.demo.taxcore.dti.rs/> and click on **Apply Here**.



NOTE:

In the Sandbox environment, the Developer Portal is integrated into the Taxpayer Administration Portal (TAP). This is done so that vendors can gain insight into how their customers will interact with the TaxCore system for administrative purposes. However, taxpayers can access TAP only in the Production environment.

Access in the Sandbox environment is reserved for registered EFD vendors only. They can use TAP in the Sandbox environment to access the Developer Portal and conduct all activities related to testing and

2. You will land on the Accreditation Enrollment Form page.

The screenshot shows the 'Developer accreditation Enrollment' page in the TaxCORE Taxpayer Portal. The page title is 'Accreditation Enrollment Form' and it includes a progress bar with four steps: 1. Account (highlighted in green), 2. Profile, 3. Company Details, and 4. Personal Details. The 'Account Information' section is currently active and contains the following text: 'The Tax Authority accredits the brand, model and specification of each POS or E-SDC supplied by a supplier. This is done to ensure that EFDs for taxpayers' businesses are operating in accordance with these Regulations.' Below this text are two bullet points: '* "application" means an application for accreditation.' and '* "applicant" means a supplier or taxpayer who makes an application'. A note follows: 'To obtain application, please provide following information and submit your request:'. At the bottom right of the form, there are 'Previous' and 'Next' buttons.

Registration Form

The registration form has four sections:

- Account Information
- Profile Information
- Company Details
- Personal Details

Account Information

This section includes general information that describes various technical terms and processes - read it carefully and click **Next** when you are done.

Profile Information

Same as Account Information.

Company Details

This section requires you to insert valid details about your company:

- Business name – insert your company name
- TIN – insert your company TIN (which is unique). If the TIN you inserted is taken, contact the local tax authorities
- Business Address – physical address of your company
- City – the city where your company is located
- Country – select the country where your company is located

- Phone Number – company phone number
- Postal Code – postal code of your company address (no more than **10 characters** are allowed)
- Website – company website (not mandatory)

Vendor

HINT: Make sure information you have provided is correct, otherwise your application could be rejected.

Business Name*

TIN*

Business Address*

City*

Country*

Phone Number*

Post Code*

My country does not use postal codes

Website

Click **Next** when you are done with this part.

Personal Details

This section requires you to enter personal details of the individual responsible for the accreditation request:

- First name – first name of the responsible individual
- Middle name – middle name of the responsible individual (not mandatory)
- Last name – last name of the responsible individual
- Phone Number – personal phone number of the responsible individual
- Email Address – email address of the responsible individual
- Confirm Email – requires that you retype the email address

Primary Contact

HINT: Make sure information you have provided is correct, otherwise your application could be rejected.

First Name*

Last Name*

Phone Number*

Email Address*

Confirm Email*

Click **Finish** when you are sure all information provided is correct.

3. A confirmation pop-up window will open, where you need to retype the captcha code and click **Yes** to submit your data.
4. After a short period, you will receive a confirmation email asking you verify your registration.
5. Click on the link in the confirmation email. The **Application Confirmed** page will open.
6. Next, Tax Authority officers will start reviewing the data that you provided. There are two scenarios that can happen:
 - o If your application has been rejected, you will receive the "Your application has been rejected" email explaining the reason for rejection.
 - o If your application has been approved, you will receive the "You have been granted access to the Developer Portal" email.

This approval email will contain the following files as attachments:

- o Developer Authentication certificate
- o RCA certificate
- o ICA certificate

NOTE:

If the email attachments are not visible, please try accessing your inbox using another browser.

NOTE:

You need to install the certificates before you can use them to log into the Developer Portal. The link to the guide for the installation is provided in the email but you can also review it in the [Installing Certificates](#) section.

The email will also contain the PFX certificate credentials for logging into the Developer Portal, including:

- The UID (Unique Identifier)
- Password
- PAC code

Certificate renewal

When your Developer Authentication certificate enters the predefined expiration period, you will automatically receive a new certificate and credentials via email. You will still be able to use your current certificate until it officially expires.

Read more

1. [Issues With Smart Card, Certificate or PIN and PAC](#)

In case you have issues with your login credentials for the Developer Portal, e.g. your card has been stolen or lost, the privacy of your PIN/PAC has been compromised, you forgot your PIN, etc, here is what you need to do.

Related articles

- [Installing certificates](#)

Issues With Smart Card, Certificate or PIN and PAC

In case you have issues with your login credentials for the Developer Portal, e.g. your card has been stolen or lost, the privacy of your PIN/PAC has been compromised, you forgot your PIN, etc, here is what you need to do.

In case your Smart Card has been lost or stolen

To receive a new smart card, follow these steps:

- Log into the Taxpayer Administration Portal (TAP) on the Sandbox environment and request the revocation of the certificate on the lost/stolen smart card
 - go to Administration --> Developer locations --> View on the right --> scroll down to the List of UIDs --> Request Revocation for a particular certificate you want to revoke
 - Request a new additional certificate (from the same page as above)
 - If the request is approved, you will receive a new smart card.
-

In case the privacy of your PIN (smart card) or PAC (digital file certificate) has been compromised

Use the Developer Authentication Certificate to log into the TAP on the Sandbox environment and request the revocation of the certificate that was compromised.

Depending on the type of the secure element, one of the two processes will be initiated:

- In the case of the Developer Authentication Certificate:
 - o The tax authority will initiate a new registration process during which you will receive a new Developer Authentication Certificate
 - o The old Developer Authentication Certificate will automatically be revoked.
 - In the case of an additional developer certificate:
 - o You need to request a new additional certificate
 - o If the request is approved, you will receive a new smart card or digital file certificate.
-

In case you forgot your PIN (smart card) or PAC (digital file certificate)

Depending on the type of the secure element, one of the two processes will be initiated:

- In the case of Developer Authentication Certificate:
 - o Contact the Tax authority and request the issuing of a new Developer Authentication Certificate
 - o The Tax authority will initiate a new registration process during which you will receive a new Developer Authentication Certificate
 - o The old Developer Authentication Certificate will be automatically revoked.
 - In the case of an additional developer certificate:
 - o You need to log into TAP on the Sandbox environment and request the revocation of the certificate whose PIN/PAC you forgot
 - o Next, you need to request a new additional certificate
 - o If the request is approved, you will receive a new smart card to digital file certificate.
-

In case the certificate on your smart card has expired

Inform Data Tech International immediately and send the request for the issuing of another one through TAP on the Sandbox environment.